

Returns Form

Product Code	Exchange	Refund	Size	New Size	Reason Code

If you could please fill in this form and send your items back to us within 14 days alongside your original invoice and in the original packaging with all tags.

Please send to the return address:

Ragged Rose Ltd Hop Machine Shed, Manor Farm, Tonbridge Road, Wateringbury, Kent ME18 5PG

We ask that you return the item(s) via a tracked and signed for delivery service, as we cannot accept responsibility for any lost items.

If you require an exchange, please enclose £3.00 to cover the cost of the p&p back to you.

Once we have received your return we will send your replacement, or issue a refund, within 5-10 working days.

Reason Codes

1	Colour does not match			
2	Item looks different to the image			
3	Poor quality/ Faulty			
4	Wrong size			
5	Incorrect item delivered			
6	Other (please state)			

Return Address:

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